Web Developer - (203) 505-7985

https://norakrane.com | norakrane23@gmail.com

Professional Experience

Contract - Blackbaud March 2024 - Present

Full Time, Remote

• Blackbaud WordPress Package (BBWP) Product Support. Triaged client and sales tickets from ADO. Monitored and configured all WordPress installations on custom Linux Azure hosting running Ubuntu. Coordinated with cross functional teams of product support, sales, and designers to assess client requests and new site spinups. Implemented routine server maintenance and environment updates. PCI compliance testing and automation integration across GitHub repositories with implementation of automated code checking tools. Assessed and revised developer operations workflows and tooling. Followed and coordinated weekly Agile and Scrum process sprints.

Brockman Site Development

January 2024 - March 2024

Full Time, On-Site

• Handle internal support tickets, run and compare financial reports, manage company WordPress websites for Brockman Site Development and GPH Services, Create procedure documentation for internal systems, Linux server configuration. Gutenberg for page building on internal company websites.

Contract - Greatest Common Factory

November 2023 - February 2024

Project, Remote

• Shopify project including adding content and modifying liquid templates. Figma for project design files.

Freelance - GPH Services

February 2023 - March 2023

Project, Remote

- Setup access to internal systems (WordPress, hosting, necessary configurations). Debugged PHP errors on initial dev site access. Tested and Updated the following: Plugins, WordPress, and Visual Composer.
- https://gphservices.net/

Microsoft (formally RiskIQ)

February 2021 - August 2022

Full Time. Remote

- Ensure successful completion and reconciliation for security, privacy and accessibility website audits. Jira for tickets.
- Partner with Product Management and Marketing & IT to sunset RiskIQ.com. Ensure that RiskIQ.com visitors can find RiskIQ related content easily within the Microsoft Security web properties.
- Optimize, debug and maintain site functionality of RiskIQ.com. Develop layouts and builder components.
- PHP/WordPress: Backend: site speed optimization, security, accessibility, and privacy updates. Coded new and modified existing PHP template files, added components to page builder plugin. Front End: all Sass/CSS including responsive and branding.

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Freelance - KMDG July 2022 - August 2022

Remote and On-Site

- Project Client: CalAmp
 - https://investor.calamp.com/news-events/news-releases Backend API integration for News Release posts
- Project Client: Flourish Ventures
 - o https://flourishventures.com/ Testimonials Slider on Home Page
 - Front End: all Sass/CSS including responsive and branding.

Freelance - Dedicated DB

May 2021 - July 2021

Project, Remote

- Sales and Marketing Resources Redesign Project
 - o Pages: Landing, Learn, Market, Close, Email Archive and Sort Resources
 - o https://www.dedicated-db.com/sales-and-marketing-resource/
- PHP/WordPress: Backend: site speed optimization, security, accessibility, and privacy updates. Coded new
 and modified existing PHP template files, added components to page builder plugin. Front End: all
 Sass/CSS including responsive and branding.

Contract - RiskIQ

September 2020 - February 2021

Remote

- Worked with marketing team to develop landing pages and support site updates for RiskIQ.com.
- Coordinated with external development team to ensure proper git flow and code deployment.
- PHP/WordPress: Advised marketing director and project managers on site speed optimization and security.

Firelight Creative Development

September 2020 - February 2021

Full Time, Remote

- Develop and launch pixel perfect, responsive websites using WordPress and Shopify. Figma: collaborated with designers and clients. Integrated assets and design specs to build pixel perfect layouts
- Site updates, new features and maintenance for range of clients.
- Gutenberg for page building.
- PHP/WordPress: Backend: changes to all sites for site speed optimization, coded new and modified existing PHP template files, added editable components using ACF Pro Plugin. Front End: all Sass/CSS including responsive and branding.

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ILP (Industrial Lighting Products)

November 2019 - March 2020

Full Time, On-Site

- Implemented full site redesign and code refactoring, including optimization for site speed and security
- Developed and launched site for parent company Illumus (https://illumus.com).
- PHP/WordPress: Backend: to all sites for site speed optimization, coded new and modified existing PHP template files, added editable components using ACF Pro Plugin. Front End: all Sass/CSS including responsive and branding.

Digital Pi

October 2018 - November 2019

Full Time, Remote

- Implemented full site redesign and code refactoring, including optimization for site speed
- Coded and tested fully responsive Marketo HTML email and landing page templates.
- PHP/WordPress: Backend: site speed optimization, security and accessibility updates, coded new and modified existing PHP template files, added editable components using ACF Pro Plugin. Front End: all Sass/CSS including responsive and branding.

KMDG

December 2015 - October 2018

Full Time, On-Site

- Developed projects for range of clients large companies to small local businesses, including RiskIQ.
- Built full websites to implemented new features or customizations within pre-existing themes. Coded and tested HTML emails, setup/managed custom internal hosting.
- Figma: collaborated with designers and clients. Integrated assets and design specs to build pixel perfect layouts.
- PHP/WordPress: Backend: site speed optimization and security updates, coded new and modified existing PHP template files, added editable components using ACF Pro Plugin. Front End: all Sass/CSS including responsive and branding.

Skills

Languages: HTML5, PHP, JavaScript, CSS3, Sass, SQL, JSON, XML

<u>Frameworks/Libraries:</u> Bootstrap, Bourbon, Foundation, jQuery, Neat, Next.js (server side React), Symfony, Vue.js <u>CMS:</u> WordPress (single, multisite, ecommerce integrations), Shopify, HubSpot CMS, ExpressionEngine, Nation Builder

<u>Tools:</u> Ajax, Composer, Docker, Git, Grunt, Gulp, Node.js, NPM, Webpack, WPCLI, Xdebug, Yarn <u>DevOps:</u> Apache, CDN Configuration (Cloudflare, Imperva), DNS, Fail2Ban, Htop, Let's Encrypt, Linux (AlmaLinux, CentOS, Ubuntu), Modsecurity, New Relic, Nginx, Phabricator, Plesk, Splunk, SSH/SFTP, Terminal/Command Line

<u>Software:</u> Adobe Creative Suite (Adobe XD, Illustrator, Photoshop), Cyberduck, FileZilla, GitHub Desktop, MAMP, SmartGit, WAMP

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Skills (cont.)

<u>Services:</u> Asana, Azure DevOps, Bitbucket, Confluence, Email on Acid, Figma, GitHub, GitLab, Google Analytics, Google Tag Manager, Hubspot, Jira, Linode, Mailchimp, Marketo, Microsoft Azure (Hosting), Pardot, Salesforce, SendGrid, ServiceNow, Siteground, WPEngine Hosting

WP Themes: Divi, Elementor, Genesis.

<u>WP Plugins:</u> Advanced Custom Fields Pro, All in One SEO, Beaver Builder, Elementor, Custom Plugin Development, Gravity Forms, WP Rocket, WPBakery (Visual Composer), Wordfence, Woocommerce, W3 Total Cache.

Other: Process Documentation. API Integrations.

Education

- University of Central Florida BA in Digital Media: Web Design
- Seminole State College AA in Digital Media: Web Design